

Leave for work 2:30 pm

Tenant complaint to building code violations

Date 10-15-03 Address of complaint 609 E. Washington St. Napoleon

Tenant Name Cathy ybarra / shawna Sonnenberg

Tenant Phone 419-592-0666

Landlord Name Marylou Van Ausdale

Landlord Address _____

Landlord Phone 419-599-5114 - at work

Nature of Complaint (explain in full, include all documentation
there's been no running water in the home since
October 12th. I've been in contact w/ many people
including the city of Napoleon, Community Action,
First Call For Help, and Legal Aide. She tells me
that it's not her responsibility to fix the pipes

Tenant Signature Cathy ybarra

Office use Only Violation code section _____ exist
Send Notice # _____ to above landlord
1-Copy to tenant, 1-Copy to Building Inspector

*****We must have a copy of written complaint to the landlord*****

Please allow 5 business days for review of complaint, this time may be less if the nature of the complaint justifies emergency measures to be taken as determined by the Building Inspector

Closed

New water line installed 10-29-03
turned on 10-30-03 AM

Dear MaryLou VanAustale,

I live at 609 E. Washington St. Napoleon, Oh. I started renting from you on Oct 1st of 2003. After signing my lease I noticed the shower head was missing, and I asked your sister Christi to get a hold of you about it. Christi called back and said it'd be a few days. No one even came out to the house to look at the problem until Oct. 10th. When you came over that day you told me there was nothing you could do about it. Today is the 14th of October and nothing has been done yet. I myself contacted "First Call for help" as well as "Legal Aid Services" as well as a private attorney.

I'm writing you to let you know there needs to be running water in the house in order for me, my children, and shawna to be able to stay here.

I have contacted my own plumber in hopes of correcting the situation. I would appreciate it if you could fix the problem as soon as possible.



Cathy L. Ybarra

Thank You



Shawna Sonnenberg